Sub-Processors for Stord One

The following lists provide information related to the third-party sub-processors and Stord corporate affiliates that may have access to Customer Content when providing cloud or support services to Stord customers. Customer Content means any data uploaded to Stord One to which Stord is provided access in order to perform the Services. Processing means any operation or set of operations that are performed on personal data information or on sets of personal data information, whether or not by automated means.

Defined by: Any vendor that stores, processes, or touches customer identifiable data at any time is considered a sub-processor Example: A vendor that stores or processes customer names would be a sub processor. A vendor who processes an address without a name or email would not be considered a sub processor because the data is not identifiable of the customer.

Stord One Sub-Processor List

Sub-Processor	Service	Location	Services Performed
Boomi	Stord One	USA,-PA Europe, APJ	Integration Platform supporting EDI, API and Flat File integrations between Stord and our clients / vendors.
Datadog	Stord One	USA-NY	Collect Logs and Capture Application metrics
Domo	Stord One	USA- UT	Reporting and Analytics
Fullstory	Stord One	USA - GA, London, Sydney, Hamburg, Singapore	Captures customer experience data
Flatfile.io	Stord One	USA - CO	Data validation, importing, and customer onboarding
Google Cloud	Stord One	USA	Google Cloud Platform, offered by Google, is a suite of cloud computing services, such as Google Search, Gmail, file storage,
InfoPlus	Stord One	USA - St. Louis	Warehouse management system
Logicbroker	Stord One	USA - CT	Integration Platform supporting EDI & API Trading Partner integrations on behalf of Stord clients.
Logiwa Technologies	Stord One	USA- IL	Warehouse management and order fulfillment system

New Relic	Stord One	USA-Ireland, Spain, Eng,Switzerland, Germany, France, Australia, Japan, Singapore,Israel, Korea, India	Application Performance Monitoring
Pipe17	Stord One	USA- WA	Integration Platform supporting API vendor integrations on behalf of Stord clients.
Retool	Stord One	USA	Retool is a 3rd party application that we use to build internal tools at scale
Revenova	Stord One	USA- IL	Transportation Management System
Segment	Stord One	USA	Segment is the data pipeline tool S1C uses to create a bi-directional path between our services and other sub-processor tools we choose to use.
Sendgrid	Stord One	USA - CO	Sendgrid is the API S1C uses to send out emails to users (resetting password, csv exports, etc)
Sentry	Stord One	USA-WI	Self-hosted and cloud-based error monitoring that helps software teams discover, triage, and prioritize errors in real-time.
Shipium	Stord One	USA- WA	Shipium provides parcel TMS capabilities to help us rate shop (check carrier rates), select the ideal service method (UPS ground), and print the label
Userflow	Stord One	USA- CA	Userflow is the onboarding tool that S1C uses to guide customers through the platform.